

Warranty Information

Cabinet Carcasses & Installation

Nu-Way Kitchens guarantees all of our workmanship for 10 years.

Countertop

The countertop is warranted to be free from defects in material and workmanship for 2 years from the date of purchase.

Hardware

We use Blum® hardware such as hinges and drawer slides for our cabinet construction projects. Here you can find additional information on [Blum's limited warranty's terms and conditions](#).

Doors, Panels, and Mouldings from Thermovision

Nu-Way relies on mouldings, doors, and panels from Thermovision. We follow their [warranties](#) on the various cabinet components.

General Specifications for Wood Doors

For all our cabinets, Nu-Way provides warranties on the wood doors. These warranties include the following:

- Machining of all parts: +/- 0.5 mm tolerance
- Cracking - not allowed
- Chipping - no noticeable chipping on visible surfaces
- Dents – not allowed
- Laminations in centre panel - 38 mm (1.5”) – 102 mm (4”) in width with smaller strips kept to the outside
- Putty repair – areas no greater than 2 mm in width and 5 mm in length will be allowed

Other specifications for wood door warranties include:

<u>Conditions</u>	<u>Front</u>	<u>Back</u>
Insect /disease damage	Minimal allowed	Allowed
Grain swirls, spikes, rays	Minimal allowed	Allowed
Mineral streaks(Maple, Oak)	None allowed	Up to 5 cm (2")
Mineral streaks (cherry)	Some light (6 mm x 26 mm max.)	Allowed (7 cm max.)
Knots	Some pin knots (1 mm)	Allowed (2 mm max.)
Sap	None allowed	Allowed
Rot	None allowed	Very minor allowed
Veneer joints	Tight	Minor open sections
Veneer feathering	None allowed	Some minor allowed
Veneer grade	"A" or "AA"	"A" or "B"

Tolerances

Here you will find information on what is tolerated in Nu-Way's warranties.

Warp

- 1mm (1/16") allowed on rails or stiles measuring 45.7cm (18")
- 2mm (3/32") allowed on rails or stiles measuring 46cm – 102cm
- 3mm (1/8") allowed on rails or stiles measuring longer than 102cm

Twist

- Twist on doors measuring 56cm x 122cm (22" x 44") or equivalent will not exceed 3mm (1/8") – doors exceeding that measurement will not have twist exceeding 4mm (3/16")

Doors, Panels, and Mouldings: Our Commitment

Nu-Way Kitchens will provide the best quality products built to your satisfaction. Our products are backed by a two year warranty against material defect and faulty workmanship according to the standards of construction requested by the customer.

Note that these warranties do not apply to alteration, misuse, and negligence.